

**HAMG 1321**

**Introduction to Hospitality Industry Online**

**Course Description:** An exploration of the elements and career opportunities within the multiple segments of the hospitality industry.

**Instructor:**

Chef Natalie Osuna

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Office Hours: Monday-Thursday 2:30pm-3:30pm, Friday 9am-1pm

**Class Hour and Room:** Section 151 and 152 are online

**Exam Schedule:** The Final date and time is TBD. ManageFirst Hospitality Exam is the Final.

**Required Text:** ManageFirst: Hospitality and Restaurant Management w/ Online Exam Voucher, 2nd Edition

**Edition:** ISBN- 9780866128360

Online quizzes and assignments can be found under "Course Content" on the Blackboard Homepage. **Access codes must be purchased and registered to access quizzes and assignments.** Chapter notes are available for students on Blackboard under "Additional Resources".

**Grading Policy:**

1. There will be **no** Make-up on Homework Assignments or Exams.
2. Homework Assignments will be assigned online through **Blackboard Course Content tab** throughout the semester.
3. Individual effort must be demonstrated on all exams. Also considered inappropriate is the use of, in any fashion, a solution manual of any kind. It is the aim of the faculty of South Plains College to foster a spirit of complete honesty and a high standard of integrity. The attempt of students to present as their own any work that they have not honestly performed is regarded by the faculty and administration as a serious offense and renders the offenders liable to serious consequences, possibly suspension. **Academic Dishonesty:** "At minimum, the first instance of academic dishonesty will be submitted to Student Judicial Services and the student will receive a zero for the assignment. The second instance of academic dishonesty will be submitted to Student Judicial Services and the student will receive an F in the course and be expelled from the program".

4. Class attendance and attention will be crucial to the student's successful completion of this course. Although attendance will not be taken, you are still expected to complete all assignments by the due date. **Attendance policy may be altered due to Covid-19.**

5. The grading scale is as follows:

90-100	A
80-89	B
70-79	C
60-69	D
Below 60	F

6. The grading will be based on the following assignment:

Homework:	30%
Quizzes:	30%
Field Project:	10%
Final:	30%
	100%

7. If there is a problem or a dispute with a grade, it must be brought to your instructor's attention and resolved within 5 days of the grades return. After that, it will not be considered under any circumstances.
8. There will be no required in person lecture for this class. If you feel you need out of class help, please visit with your professor during office hours.

**Notes:**

- Your first homework assignments will open on Monday, August 26<sup>th</sup> and be due on Thursday, September, 5<sup>th</sup> . ALL OTHER WEEKS THROUGHOUT THE SEMESTER, assignments will be available starting on Friday's at 8am and be due by the following Thursday at 11:59pm.
- There might be a possibility for extra credit or a bonus sometime during the semester. These extra points CANNOT raise your grade for a particular segment of your grade beyond 100%. For example, your maximum quiz average can only be 100% or test average can only be 100%.
- The **Final** for this course will be the ManageFirst Hospitality Exam over all chapters. Date and time TBD.
- If you need special accommodations, you will still have to take the test on the scheduled date of the exam. If there is a conflict, you will have to prove it to your instructor in order to take an exam at a different time.

**South Plains College's Notices**

**NOTICE TO STUDENTS:** In this class, the teacher will establish and support an environment that values and nurtures individual and group differences and encourages engagement and interaction. Understanding and respecting multiple experiences and perspectives will serve to challenge and stimulate all of us to learn about others, about the larger world and about ourselves. By promoting

diversity and intellectual exchange, we will not only mirror society as it is, but also model society as it should and can be.

**Topics:** The list of selected topics may be modified during the course of the semester. The instructor will notify the class of any changes to the topic list.

### Course Outline

#### HAMG 1321

#### Introduction to Hospitality Industry

Week	Assignments Open/Due Date	Topic	Assignments
1	8/25- *Nothings is due this week.	<b>Culinary Orientation</b>	Go over Blackboard course and Syllabi, Turn in exam voucher
2	8/25-9/4	<b>Dynamics of Leadership</b>	Ch. 1 notes, Case Study, Review for Learning, Ch. 1 Quiz
3	9/5-9/11	<b>Leaders Facilitate the Planning Process</b>	Ch. 2 notes, Case Study, Review for Learning, Ch. 2 Quiz
4	9/12-9/18	<b>Leaders are Effective Communicators</b>	Ch. 3 notes, Case Study, Review for Learning, Ch. 3 Quiz
5	9/19-9/25	<b>Leaders Facilitate Employee Performance</b>	Ch. 4 notes, Case Study, Review for Learning, Ch. 4 Quiz
6	9/26-10/2	<b>Leaders Facilitate Teamwork</b>	Ch. 5 notes, Case Study, Review for Learning, Ch. 5 Quiz
7	10/3-10/9	<b>Leaders Manage Employee Work Schedules</b>	Ch. 6 notes, Case Study, Review for Learning, Ch. 6 Quiz
8	10/10-10/16	<b>Leaders Manage Daily Operations</b>	Ch. 7 notes, Case Study, Review for Learning, Ch. 7 Quiz
9	10/17-10/23	<b>Leaders Manage Meetings</b>	Ch. 8 notes, Case Study, Review for Learning, Ch. 8 Quiz
10	10/24-10/30	<b>Leaders Manage Compensation Programs</b>	Ch. 9 notes, Case Study, Review for Learning, Ch. 9 Quiz
11	10/31-11/6	<b>Employee Retention and Terminations</b>	Ch. 10 notes, Case Study, Review for Learning, Ch. 10 Quiz
12	11/7-11/13	<b>Field Projects</b>	Field Projects
13	11/14-11/20	<b>Review/Practice Tests/Final on Nov. 20th</b>	Review/Practice Tests/Final on Nov. 20th
14	11/21-11/27	No Assignments, Thanksgiving Break	No Assignments, Thanksgiving Break
15	11/28-12/4	<b>Finals-Lab Classes</b>	Finals-Lab Classes
16	12/5-12/11	<b>Clean Up</b>	<b>Clean Up</b>

For Intellectual Exchange, Disabilities, Non-Discrimination, Title IX Pregnancy Accommodations, CARE (Campus Assessment, Response, and Evaluation) Team, and Campus Concealed Carry, click here: [Syllabus Statements \(southplainscollege.edu\)](https://southplainscollege.edu/syllabus-statements)